

# BrightSign XC5 Frequently Asked Questions

June 14, 2022

QUESTION	ANSWER
What are the 3 new features of BrightSign XC5 players?	<ol style="list-style-type: none"><li>1. Multiple HDMI outputs to drive multiple displays from a single player</li><li>2. Elite performance HTML with full support for OpenGL</li><li>3. 8K video, image and graphics support</li></ol>
What OS does BrightSign XC5 run?	BrightSign XC5 players run our own BrightSign OS. It does not run Windows or Linux.
What are the similarities between the XC2055 & XC4055 models	Both models offer multiple HDMI outputs, elite performing HTML with full support for OpenGL, support for 8K video, images & graphics, the same I/O connectivity ports: 2x USB, GPIO, Serial, IR, 3.5mm Audio Out (analog or SPDIF) & Gigabit Ethernet, and a new industrial design that offers easy access to the M.2 interface and pre-installed Wi-Fi antenna coax. <u>BrightSign XC5 I/O Ports:</u> <ul style="list-style-type: none"><li>• 1 HDMI 8K Output</li><li>• 2x USB</li><li>• Serial</li><li>• Gigabit Ethernet</li><li>• 1 or 3 HDMI 4K Outputs (depending on model)</li><li>• GPIO</li><li>• IR</li><li>• 3.5mm Audio Out (analog or SPDIF)</li></ul>
What are the differences between the XC2055 & XC4055 models	BrightSign XC4055 differs from the XC2055 model in two primary ways – the number of HDMI outputs and the level of HTML performance. The BrightSign XC4055 offers a total of 4 HDMI outputs to drive up to 4 screens from a single player while the XC2055 offers a total of 2 HDMI outputs to drive up to 2 screens from a single player. In terms of HTML performance, the BrightSign XC4055 is twice as powerful as the XC2055.
Does BrightSign XC5 support interactivity?	Yes, BrightSign XC5 supports all the same interactive capabilities that our current Series 4 players support including touchscreens and other devices connected via the available I/O ports.
Does BrightSign XC5 support touch screens?	Yes.
Does BrightSign XC5 offer an HDMI input?	No.
Does BrightSign XC5 support POE?	No.
Does BrightSign XC5 use Synchronize commands, BrightWall or AutoWall to build multi-output presentations?	No. There is a new user interface and workflow to build presentations within BrightAuthor:connected to support the multiple outputs and screens.
How are multi-output presentations for BrightSign XC5 created in BrightAuthor:connected?	The BrightAuthor:connected version that supports BrightSign XC5 will have a new Screen Tab within the user interface that supports a new workflow allowing users to designate the number of screens, the layout of those screens, the video resolution and the size & bezels dimensions of each screen that the single XC5 player will be outputting to. With this information, the software creates a single canvas to match, and allows you to use the existing Layout & Content Tabs to layout zones and add content and events to each zone as desired.
Can I synchronize multiple BrightSign XC5 players together?	Yes. Multiple BrightSign XC5 players can be synchronized together to support video walls made up of more screens than the player has outputs for. For example, four XC4055 players can be connected via Ethernet to each other and be programmed with the synchronize event in order to drive a 16 screen video.

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Will BrightSign XC5 players support Control Cloud and Content Cloud?	Yes, both BSN.cloud subscriptions will be supported in the same way as our Series 4 players.
Will the new XC5 version of BrightAuthor:connected be localized?	Yes, it will initially support 5 languages of English, German, Spanish, French and Italian with more planned for the future.
What partners are committed to supporting BrightSign XC5 players?	We currently have 16 partners committed to supporting BrightSign XC5 upon release: 22 miles, Appspace, Convergent, Creative Realities, Easescreen, Embed Signage, First Impression, FWI, Intuiface, Korbyt, LDSK, Mvix, Omnivex, SignageLive, Spectrio, and Tripleplay.
What is the pricing of BrightSign XC5 players?	Pricing will be very competitive within the market and will be announced in early Q4 2022.
When will BrightSign XC5 players be available for purchase	Product availability will be in Q4 2022.